

Electricity account



038/4294967197
 Real Life Christian Church
 PO BOX 239
 SPRINGWOOD QLD 4127

Enquiries **133 466**
 Loss of supply (24 Hrs)
 Energex **13 62 62**
 Emergency (24 Hrs)
 Energex **13 19 62**

Internet **energyaustralia.com.au**

Customer number	0503 744 000
Account number	5935 132 000
Service address	129 Dennis RD, SPRINGWOOD, QLD 4127
Customer ABN	84 836 437 495
Tax Invoice	Issue date 03 Feb 2020

Electricity account summary 01 Nov 2019 to 31 Jan 2020

Plan	Flexi Saver - Business
Opening balance	\$1,240.00
Payment received thank you 08 Nov 2019 BPay	\$1,206.46Cr
Adjustments	
* 3% Discount on Usage for Paying Your Last Bill by the due date (incl. GST)	\$33.54Cr
Balance carried forward	\$0.00
Current charges (see over for details)	\$1,718.81
Total amount due (incl. GST)	\$1,718.81
* 3% discount on usage if you pay this bill by the due date (incl. GST \$4.36Cr)	\$47.91Cr
Total amount due with discount (incl. GST)	\$1,670.90

An * means that the amount shown includes GST.

Discounts - Your total Electricity rewards and discounts received since February, 2015 are \$850.54 Cr.

The discounts are calculated on usage charges only (incl. GST)

For information on greenhouse gas emissions generated from your electricity consumption please refer to the graph overleaf.

Due date
21 Feb 2020

**Total amount
 if paid after due date**
\$1,718.81

**Total amount with
 discount if paid by
 due date**
\$1,670.90

The power
 of energy
 is nothing
 without
 the power
 of ideas

energyaustralia.com.au

4294967198/R1.349/20.01.1P/0557

EnergyAustralia Pty Ltd ABN 99 086 014 968.

Reminder that your electricity rates changed from 27 January 2020.

During late 2019 and early 2020 we informed you and other affected customers about rate changes. Your new rates now appear on your bills from 27 January 2020.

More at energyaustralia.com.au/rate-changes



EnergyAustralia
 LIGHT THE WAY

See the following pages for details of your electricity usage and service calculation.

Contact information

Contact Hours

For all your enquiries, our customer service hours are:

Monday to Friday: 8.00am to 6.30pm AEST

Calling from overseas? Phone +61 3 9422 2968.

Payment Assistance 133 466

Please contact us to discuss how we can help you pay your energy account including:

State Government Concession

Extended Time to Pay

Regular Pay Instalment Plan

Help with Hardship or Payment Difficulty

If you do not wish to receive information about

EnergyAustralia's other products and services please call

us on 1800 624 426.

Interpreter Service

1300 622 718

خدمة الترجمة الشفهية

Servizio Interpreti

傳譯員服務

Υπηρεσία Διεμνηνών

Dịch vụ Thông dịch

Servicio de Intérpretes

Hearing Impaired Service

Telephone Typing (TTY) service is available for the cost of local call.

General Enquiries 1300 368 536.

Moving?

133 466

Contact us at least 3 business days before moving so we can finalise your account and organise electricity and gas supply to your new address. Please have your new meter numbers handy, these are located on the front of your meter. You'll be glad we moved with you. Just call 133 466.

Written Enquiries

Please direct all correspondence to: EnergyAustralia
GPO Box 756, Brisbane QLD 4001
or fax to 1300 363 398



Electricity payment options

If your bill has been delayed, you are entitled to an extended amount of time to pay.



Direct Debit

Call 133 466



Billpay Code: 3248

Ref: 1005 9351 3200 01

Pay in person at any post office, phone 13 18 16 or go to postbillpay.com.au



Bill Code: 97410

Ref: 1005 9351 3200 01

BPAY® - Make this payment via Internet or phone banking.

BPAY View® - Receive, view and pay this bill using Internet banking.

BPAY View Registration No - 5935132000

® Registered to BPAY Pty Ltd, ABN 69 079 137 518



Mail

Please post this payslip with your cheque payable to: EnergyAustralia, GPO BOX 4491, Melbourne, Victoria 3001



Phone

Call 1300 936 107 to pay by MasterCard, Visa or American Express for payment amounts up to \$10,000.

*A merchant service fee may apply to credit card payments: MasterCard or Visa - 0.36%; American Express - 1.5%. Fee is calculated on the total payment amount.

Any fees applied will be shown on your next bill and are GST inclusive. Some exemptions apply.



*3248 10059351320001

Due date

21 Feb 2020

Total amount if paid after due date

\$1,718.81
(incl. GST)

Total amount with discount if paid by due date

\$1,670.90
(incl. GST)

Office use only	Trancode	User code	Payment reference
831	067024	10059351320001	

<0000171881>

<067024>

<010059351320001>

>

Your electricity usage and service calculation

Account number 5935 132 000 Billing period 01 Nov 2019 to 31 Jan 2020
NMI QB078007977 Service address 129 Dennis Rd, Springwood, QLD 4127

Tariff	Meter number	Bill days	Current reading	Previous reading	Total Usage	Charge/ Rate	\$
Flexi Saver - Business							
Flexi Saver - Business Peak	1877196	92	82027	76374	5653.00 KWH		

Details

01/11/2019 - 31/01/2020 - 92 Days

Energy Charges

01/11/2019 - 31/01/2020 - 92 Days

* Flexi Saver - Business Peak Consumption (61.44565 kWh/day)^

5,653.000 kWh

\$0.28248 per kWh

\$1,596.86

* Flexi Saver - Business Supply Charge

92 days

\$1.325500 per day

\$121.95

Total Current Charges (incl. GST of \$156.26)

\$1,718.81

An * means that the amount shown includes GST.

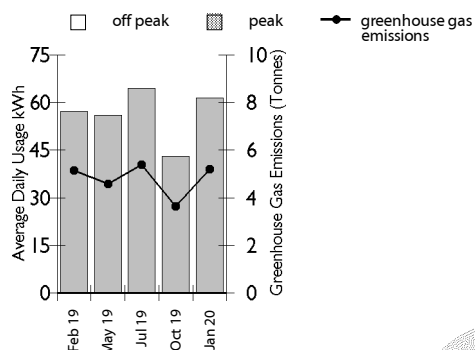
^ This figure is your usage shown as an average per day over the number of days that apply to this rate.

Next meter read

Your next meter reading is planned to occur during 26 Apr - 6 May 2020.

Please ensure safe and clear access to the meter. If your meter is not accessible an estimate is taken.

Electricity usage and greenhouse gas emissions



Average daily use (kWh)

This account: **61.45**

Same time last year: **57.27**

Average cost per day

(incl. GST): **\$18.68**

Total greenhouse gas emissions

(Tonnes) this account: **5.20**

For more information visit

www.switchon.vic.gov.au

To reduce your greenhouse

gas emissions, call us on

133 466 to find out how you

can support green energy.

7% increase in usage since the same time last year